



## **Technician, engineering, Montreal (SLVQ)** **(3 Temporary positions/ 6 months)**

The SLVQ lab technician conducts tests and performs diagnoses on a variety of software and hardware equipment and presents findings in comprehensive reports. The technician performs follow-ups on repairs, proposes solutions and handles all customer inquiries.

### **Responsibilities :**

- Detect and repair any anomalies in software and hardware equipment
- Conduct follow-ups on repairs, perform necessary research and modify procedures with clients' approval
- Quality control on warehouse and on site work
- Produce detailed reports on analyses conducted and outline possible solutions

### **Requirements :**

- DEC in electronics or a related field (programming, networking etc.)
- 2-3 years experience with equipment and products from the Société des Loteries Vidéo du Québec
- Advanced knowledge of Microsoft Office products
- Has a positive attitude and is polite and professional with clients
- Can work independently
- Bilingualism (French and English) spoken and written

### **Conditions:**

- Must have a vehicle and a valid drivers license
- Considerable travel in and around the Montreal area